Date: 3/3/2010 No. N-2021

Product Notice

Ariens Company
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Brillion, WI 54110-1072
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Product Family: 2010 915141 and 915142 Zoom/ZT Models

Subject: Chute Bracket Service

Dealer Action: Inspect and Replace

Model	Description	Serial Number Range
915141	Zoom 42	000101 – 001071
915142	ZT 42	000101 – 000417

Ariens Company has learned that 42-inch deck models 915141 and 915142 may have been manufactured with the incorrect discharge chutes brackets from the 50-inch deck.

The mixup was discovered after several units were shipped. Our records show that your dealership received one or more of these units. Before putting the unit into service or setting it up for demonstration, inspect the discharge chute hinge bracket. Measure between the center of the bolt to the edge of the bracket. Use the illustration on page 2 to determine if the bracket will need to be replaced. If the improper one is used, order and install the correct bracket, p/n 04073059 (orange – 915141) or 04073053 (red – 915142).

Only models in the above-listed serial number ranges need to have their chute brackets inspected.

50-inch decks, used on models 915143 and 915144, that have been manufactured with the 42-inch bracket may have windrowing in heavy wet grass or may allow the discharge to contact the ground in lowest cutting position. If consumers have these issues, inspect the bracket and replace with a revised 50-inch deck bracket p/n 04073059 (orange – 915143) or 04073053 (red – 915144).

After inspection of the units and/or replacement of the chute braket, dealers should file a warranty claim with Ariens Company, using flat rate code 15-973. Dealers will be credited 0.25 hours for inspection and 0.33 hours of labor to change the chute at their standard shop labor rate.

42” Decks -

Correct Discharge Chute Bracket.

Incorrect Discharge Chute Bracket.

50” Decks -

Incorrect Discharge Chute Bracket.

Correct Discharge Chute Bracket.